

# CAPABILITY STATEMENT

# ONPOINTE ALLIANCE

FINGERPRINTING SOLUTIONS

*Helping individuals maintain the integrity of their identity*

**Arletha Kent (President/CEO)**

9901 Valley Ranch Pkwy E, Irving TX 75063

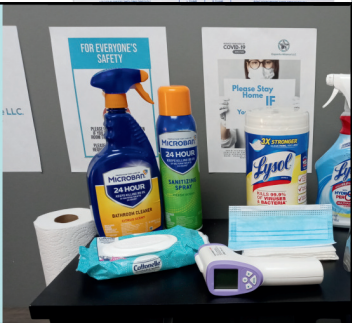
(214) 856-6490 Direct

(888) 741-7926 Toll Free

(214) 984-3299 Fax

arletha.kent@onpointealliance.com

www.OnPointeAlliance.com



## WHY PARTNER WITH ONPOINTE ALLIANCE:

OnPointe Alliance is a specialty provider of Identity-Related Solutions, offering a diversified scope of services. We are seeking to partner with you to assist with the high demand for fingerprinting services in the DFW Metroplex. Our commitment to excellence and customer satisfaction ensures a seamless and efficient fingerprinting process, making us the ideal choice for your business.

## OUR KEY SERVICES AND EXPERTISE:

- **Live Scan Fingerprinting:** Utilizing state-of-the-art live scan technology, we provide fast and accurate digital fingerprinting services for a variety of applications, including employment background checks, licensing, and certifications.
- **Ink Card Fingerprinting:** Our expert technicians are proficient in traditional ink card fingerprinting, catering to clients who require this method for federal or out-of-state processing.
- **Mobile Fingerprinting Services:** We offer convenient on-site fingerprinting services, bringing our expertise directly to your location to save time and increase accessibility.
- **Background Checks:** Comprehensive background check services are available to support employers, licensing agencies, and other organizations in making informed decisions.
- **Compliance and Security:** Adhering to the highest standards of security and compliance, we ensure the confidentiality and integrity of all fingerprint data handled.
- **Notary Services:** We provide professional notary services, ensuring your documents are legally notarized and compliant with state regulations.

## TESTIMONIAL:

Extremely efficient & timely with response to inquiry. They understood the urgency in which the services needed to be provided. Stellar communication skills between technician Travis & his manager Arletha. More than grateful for their kind services. They are a great team, would highly recommend!!

~Yolanda Molina

## Certifications and Affiliations:



### NAICS CLASS CODES:

561611: Fingerprinting Services

611710: Education Support Services

541199: Notary Public Services

CAGE:85DP6

DUNS: 081222822

SAM: ACTIVE

# CAPABILITY STATEMENT



# ONPOINTE ALLIANCE

FINGERPRINTING SOLUTIONS

*Helping individuals maintain the integrity of their identity*

## WHAT SETS US APART:

- **Customer-Centric Approach:** Our commitment to providing exceptional customer service sets us apart. We prioritize your satisfaction by offering flexible scheduling, personalized assistance, and prompt responses to inquiries.
- **Experienced Professionals:** Our team consists of highly trained and certified fingerprinting technicians with extensive experience in the field, ensuring the highest quality of service for your business.
- **Advanced Technology:** We leverage the latest advancements in fingerprinting technology to deliver quick, precise, and reliable results.
- **Nationwide Coverage:** With a broad network of partners and mobile services, we are equipped to serve clients across the nation, making our services accessible and convenient for you.
- **Expert Training and Certification:** As a certified learning center, we train and certify fingerprinting technicians, ensuring we operate at a higher standard of quality and expertise.
- **Customer Satisfaction:** We have garnered over 760 five-star reviews on Google, reflecting our dedication to providing outstanding service and ensuring your complete satisfaction.

## PAST PERFORMANCE:

- Successfully provided fingerprinting services to numerous government agencies, educational institutions, healthcare providers, and private sector organizations.
- Consistently received positive feedback and high satisfaction ratings from our clients for our professionalism, efficiency, and accuracy.

## COMMUNITY OUTREACH:

At OnPointe Alliance, community outreach is a core value. Our "OnPointe Community Cares" program partners with local organizations to provide discounted or free ink card fingerprinting and notary services to low-income families in the DFW Metroplex. We aim to empower individuals by removing barriers to essential services, fostering stronger, more connected communities.

## SUSTAINABILITY:

OnPointe Alliance is committed to eco-friendly practices, utilizing digital documentation to reduce paper use, investing in energy-efficient technologies, and promoting recycling. We aim to minimize our environmental impact while providing exceptional fingerprinting services.

