



Privacy Policy and Terms of Service

Collection of Personal Information

We collect personal information only when you provide it voluntarily. This may include:

- Account registration.
- Participation in promotions or contests.
- Signing up for special offers.
- Contacting us via email.
- Completing purchases or processing payments.

Your information is used to deliver services, communicate with you, and enhance your experience.

Use of Personal Information

Your personal information is used to:

- Deliver and improve the services you request.
- Notify you about relevant products or services.

Sharing and Disclosure of Information

We respect your privacy and only share your information under these circumstances:

1. **Service Fulfillment:**
Information is shared with trusted service providers who are obligated to keep your data confidential and use it solely for agreed-upon purposes.
2. **Legal Compliance:**
We may disclose your data to comply with legal requirements, respond to legal processes, or protect our rights and public safety.



3. **Business Transactions:**

Your data may be transferred during mergers, acquisitions, or sales, provided the new entity adheres to our data protection standards.

4. **No Marketing Data Sharing:**

We do not sell or share your data with third parties for marketing purposes without your explicit consent.

SMS Communication and Consent

By providing your phone number and opting into SMS communications, you agree to receive updates, reminders, and notifications about our services.

1. **Purpose of SMS:**

SMS communications are strictly related to service updates and notifications.

2. **Privacy:**

Phone numbers collected for SMS purposes will never be shared with third parties for marketing.

3. **Frequency of Messages:**

Messages are sent only as needed based on your interactions with our services.

4. **Opt-Out Instructions:**

Reply "STOP" to any SMS to discontinue communications.

Automatically Collected Information

We may collect non-personal data automatically, including:

- IP address, browser type, and access times.
- Referring to website addresses.

This data is used to ensure system security and improve service quality.

Use of Cookies

We use cookies to personalize your experience and streamline future interactions. You can disable cookies in your browser settings, but some features may not function fully.



Tracking Behavior

We track user behavior on our website to provide relevant content and services.

Links to External Sites

Our website may include links to external sites. We are not responsible for their privacy practices and encourage you to review their policies.

Security of Personal Information

We protect your personal information using advanced encryption technologies such as SSL and tools like Microsoft Defender and Azure Information Protection. While we strive for the highest security standards, no system can guarantee 100% protection.

Right to Deletion

You may request deletion of your personal data, except when it is necessary to:

- Complete transactions or fulfill contracts.
- Detect or prevent fraud or illegal activities.
- Comply with legal obligations.

Children's Privacy

We do not knowingly collect personal information from children under 13 without parental consent.

Email Communications

You may receive emails about service updates or promotional offers. To unsubscribe, click "UNSUBSCRIBE" or reply "STOP."



Disclaimer

The services and information provided by OnPointe Alliance are offered "as is" without any warranties. By using our website and services, you agree to the following:

- We are not liable for inaccuracies or errors in content.
- Links to third-party websites are for convenience; we are not responsible for their privacy practices or content.
- Any reliance on information provided by OnPointe Alliance is at your own risk.

We reserve the right to modify or update these terms without prior notice. Your continued use of our services constitutes acceptance of these terms.

Changes to This Policy

We may update this policy periodically. Significant changes will be communicated via email, website notices, or updates to this page. Continued use of our services implies acceptance of changes.

Contact Information

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